



Service Rates for our Heating & Air Conditioning Department (updated: 7/07/2017)

Residential Diagnostic Fees:

\$99.00: during normal business hours, 8:00am to 4:30pm, Monday through Friday.

\$148.50: "after hours", 4:30pm to 8:00am, Monday through Friday, and all day Saturday.

\$198.00: on Sundays and Holidays.

***Maintenance Agreement customers do not pay any overtime fees for heating & air conditioning calls.**

Once our service technician has diagnosed the problem, the tech will provide the customer with an estimate of what the cost of the repair(s) will be, and ask for approval to proceed with said repairs. At that time, the customer may decide if they would like the repairs completed, or wait until another time.

**There is always a minimum Diagnostic charge (this is sometimes referred to as a "trip-charge").*

*** A \$4 fuel surcharge is assessed on each service call.*

****Travel Fees may apply to some customers in areas outside of the Bloomington/Normal area (see Travel Fee chart).*

Commercial:

\$115.00 per hour: during normal business hours, 8:00am to 4:30pm, Monday through Friday.

\$172.50 per hour: "after hours", 4:30pm to 8:00am, Monday through Friday, and all day Saturday.

\$230.00 per hour: on Sundays and Holidays.