



The bitterness of  
poor quality  
remains long after  
the sweetness of  
low price is forgotten.

- Benjamin Franklin

## Service Rates for our Electrical Department (updated: 7/07/2017)

### Residential:

\$99.00 per hour during normal business hours, 8:00am to 4:30pm, Monday through Friday.

\$148.50 per hour, "after hours", 4:30pm to 8:00am, Monday through Friday, and all day Saturday.

\$198.00 per hour on Sundays and Holidays.

**\*HVAC Maintenance Agreement customers receive a 5% discount for labor & parts!**

*\*There is always a (1) hour minimum charge! (After the first hour, billing is per minimum ¼ hour)*

*\*\*Drive time to the address is considered part of the 1<sup>st</sup> hour.*

*\*\*\* Time spent procuring parts needed for the repair or installation is billed as part of the service call.*

*\*\*\*\* A \$4 fuel surcharge is assessed on each service call.*

*\*\*\*\*\* No additional "Diagnostic Fees", "Travel Fees", "Show-up Fees", etc...*

Commercial rates are the same as Residential.

If you are unsure of how long your particular repair might take, just give us a call - in most cases we can give you a pretty close estimate (barring any unknown variables)!